



Business Assessment Survey 2015

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The aim of this assessment was to help our childcare providers and play services to think about how they manage different aspects of their business. All organisations need to plan ahead and completing this assessment was a good way of making sure that they are reflecting on all areas of their business. It has helped us to identify areas of opportunities and strengths and provide a focused service to our providers. Here are some collective key results from the Cwlwm partnership¹ based on those providers that took part across Wales.

NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Anglesey %
Providers who are registered as a charity	33	65
Providers who are Unincorporated business (Voluntary Management Committee)	15	19

Legal/Regulation	National %	Anglesey %
Providers registered with CSSIW	88	93
Providers registered with Environmental Health	74	40
Providers who comply with the Allergen Information for Loose Food	65	22
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	12

FINANCES	National %	Anglesey %
Providers with outstanding fees	42	53
Providers making a surplus- income greater than outgoings	55	47
Business very dependent on sustainability grants, or other similar grants to survive	35	71

QUALITY ASSURANCE	National %	Anglesey %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	7

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Anglesey %
Do you have an effective recruitment process	78	84
Are annual appraisals completed for all staff	76	83

SAFEGUARDING	National %	Anglesey %
All DBS checks completed and up to date	87	65
All practitioners attend safeguarding training	88	95

MARKETING/PROMOTION	National %	Anglesey %
Providers who actively promote their services to attract customers/parents	68	37
Providers who have a website	36	13
Providers who use Facebook	48	31
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	30

COMMENTS

Following analysis of the results of the Business Assessment Survey 2015 the CWLWM partnership has worked together to draw up an action plan to build on the strengths and maximise the opportunities this survey has presented. CWLWM partners have been able to identify key areas of opportunity both on a local and a national level and are moving forward together to drive quality and consistency through the childcare sector in Wales. A repeat Business Assessment Survey will be undertaken in 2016 to show distance travelled.

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NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Blaenau Gwent %
Providers who are registered as a charity	33	0
Providers who are Unincorporated business (Voluntary Management Committee)	15	15

Legal/Regulation	National %	Blaenau Gwent %
Providers registered with CSSIW	88	89
Providers registered with Environmental Health	74	85
Providers who comply with the Allergen Information for Loose Food	65	81
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	26

FINANCES	National %	Blaenau Gwent %
Providers with outstanding fees	42	56
Providers making a surplus- income greater than outgoings	55	70
Business very dependent on sustainability grants, or other similar grants to survive	35	19

QUALITY ASSURANCE	National %	Blaenau Gwent %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	15

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Blaenau Gwent %
Do you have an effective recruitment process	78	59
Are annual appraisals completed for all staff	76	67

SAFEGUARDING	National %	Blaenau Gwent %
All DBS checks completed and up to date	87	70
All practitioners attend safeguarding training	88	100

MARKETING/PROMOTION	National %	Blaenau Gwent %
Providers who actively promote their services to attract customers/parents	68	74
Providers who have a website	36	33
Providers who use Facebook	48	56
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	19

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NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Bridgend %
Providers who are registered as a charity	33	22
Providers who are Unincorporated business (Voluntary Management Committee)	15	21

Legal/Regulation	National %	Bridgend %
Providers registered with CSSIW	88	88
Providers registered with Environmental Health	74	83
Providers who comply with the Allergen Information for Loose Food	65	61
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	38

FINANCES	National %	Bridgend %
Providers with outstanding fees	42	55
Providers making a surplus- income greater than outgoings	55	74
Business very dependent on sustainability grants, or other similar grants to survive	35	16

QUALITY ASSURANCE	National %	Bridgend %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	10

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Bridgend %
Do you have an effective recruitment process	78	74
Are annual appraisals completed for all staff	76	74

SAFEGUARDING	National %	Bridgend %
All DBS checks completed and up to date	87	90
All practitioners attend safeguarding training	88	91

MARKETING/PROMOTION	National %	Bridgend %
Providers who actively promote their services to attract customers/parents	68	59
Providers who have a website	36	52
Providers who use Facebook	48	55
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	20

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NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Caerphilly %
Providers who are registered as a charity	33	21
Providers who are Unincorporated business (Voluntary Management Committee)	15	13

Legal/Regulation	National %	Caerphilly %
Providers registered with CSSIW	88	90
Providers registered with Environmental Health	74	83
Providers who comply with the Allergen Information for Loose Food	65	83
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	46

FINANCES	National %	Caerphilly %
Providers with outstanding fees	42	56
Providers making a surplus- income greater than outgoings	55	58
Business very dependent on sustainability grants, or other similar grants to survive	35	27

QUALITY ASSURANCE	National %	Caerphilly %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	17

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Caerphilly %
Do you have an effective recruitment process	78	77
Are annual appraisals completed for all staff	76	75

SAFEGUARDING	National %	Caerphilly %
All DBS checks completed and up to date	87	94
All practitioners attend safeguarding training	88	90

MARKETING/PROMOTION	National %	Caerphilly %
Providers who actively promote their services to attract customers/parents	68	69
Providers who have a website	36	38
Providers who use Facebook	48	50
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	25

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NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Cardiff %
Providers who are registered as a charity	33	18
Providers who are Unincorporated business (Voluntary Management Committee)	15	8

Legal/Regulation	National %	Cardiff %
Providers registered with CSSIW	88	86
Providers registered with Environmental Health	74	85
Providers who comply with the Allergen Information for Loose Food	65	74
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	49

FINANCES	National %	Cardiff %
Providers with outstanding fees	42	31
Providers making a surplus- income greater than outgoings	55	61
Business very dependent on sustainability grants, or other similar grants to survive	35	15

QUALITY ASSURANCE	National %	Cardiff %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	35

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Cardiff %
Do you have an effective recruitment process	78	76
Are annual appraisals completed for all staff	76	73

SAFEGUARDING	National %	Cardiff %
All DBS checks completed and up to date	87	97
All practitioners attend safeguarding training	88	85

MARKETING/PROMOTION	National %	Cardiff %
Providers who actively promote their services to attract customers/parents	68	71
Providers who have a website	36	53
Providers who use Facebook	48	39
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	16

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NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Carmarthenshire %
Providers who are registered as a charity	33	46
Providers who are Unincorporated business (Voluntary Management Committee)	15	12

Legal/Regulation	National %	Carmarthenshire %
Providers registered with CSSIW	88	85
Providers registered with Environmental Health	74	61
Providers who comply with the Allergen Information for Loose Food	65	67
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	38

FINANCES	National %	Carmarthenshire %
Providers with outstanding fees	42	45
Providers making a surplus- income greater than outgoings	55	50
Business very dependent on sustainability grants, or other similar grants to survive	35	48

QUALITY ASSURANCE	National %	Carmarthenshire %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	43

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Carmarthenshire %
Do you have an effective recruitment process	78	91
Are annual appraisals completed for all staff	76	84

SAFEGUARDING	National %	Carmarthenshire %
All DBS checks completed and up to date	87	72
All practitioners attend safeguarding training	88	87

MARKETING/PROMOTION	National %	Carmarthenshire %
Providers who actively promote their services to attract customers/parents	68	78
Providers who have a website	36	28
Providers who use Facebook	48	54
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	25

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NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Ceredigion %
Providers who are registered as a charity	33	66
Providers who are Unincorporated business (Voluntary Management Committee)	15	14

Legal/Regulation	National %	Ceredigion %
Providers registered with CSSIW	88	81
Providers registered with Environmental Health	74	47
Providers who comply with the Allergen Information for Loose Food	65	36
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	31

FINANCES	National %	Ceredigion %
Providers with outstanding fees	42	54
Providers making a surplus- income greater than outgoings	55	80
Business very dependent on sustainability grants, or other similar grants to survive	35	51

QUALITY ASSURANCE	National %	Ceredigion %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	22

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Ceredigion %
Do you have an effective recruitment process	78	93
Are annual appraisals completed for all staff	76	81

SAFEGUARDING	National %	Ceredigion %
All DBS checks completed and up to date	87	92
All practitioners attend safeguarding training	88	95

MARKETING/PROMOTION	National %	Ceredigion %
Providers who actively promote their services to attract customers/parents	68	73
Providers who have a website	36	20
Providers who use Facebook	48	51
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	10

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NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Conwy %
Providers who are registered as a charity	33	44
Providers who are Unincorporated business (Voluntary Management Committee)	15	14

Legal/Regulation	National %	Conwy %
Providers registered with CSSIW	88	92
Providers registered with Environmental Health	74	73
Providers who comply with the Allergen Information for Loose Food	65	60
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	26

FINANCES	National %	Conwy %
Providers with outstanding fees	42	43
Providers making a surplus- income greater than outgoings	55	68
Business very dependent on sustainability grants, or other similar grants to survive	35	34

QUALITY ASSURANCE	National %	Conwy %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	16

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Conwy %
Do you have an effective recruitment process	78	76
Are annual appraisals completed for all staff	76	80

SAFEGUARDING	National %	Conwy %
All DBS checks completed and up to date	87	87
All practitioners attend safeguarding training	88	93

MARKETING/PROMOTION	National %	Conwy %
Providers who actively promote their services to attract customers/parents	68	61
Providers who have a website	36	36
Providers who use Facebook	48	41
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	21

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NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Denbighshire %
Providers who are registered as a charity	33	33
Providers who are Unincorporated business (Voluntary Management Committee)	15	15

Legal/Regulation	National %	Denbighshire %
Providers registered with CSSIW	88	93
Providers registered with Environmental Health	74	53
Providers who comply with the Allergen Information for Loose Food	65	51
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	32

FINANCES	National %	Denbighshire %
Providers with outstanding fees	42	41
Providers making a surplus- income greater than outgoings	55	63
Business very dependent on sustainability grants, or other similar grants to survive	35	36

QUALITY ASSURANCE	National %	Denbighshire %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	17

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Denbighshire %
Do you have an effective recruitment process	78	83
Are annual appraisals completed for all staff	76	72

SAFEGUARDING	National %	Denbighshire %
All DBS checks completed and up to date	87	81
All practitioners attend safeguarding training	88	73

MARKETING/PROMOTION	National %	Denbighshire %
Providers who actively promote their services to attract customers/parents	68	53
Providers who have a website	36	20
Providers who use Facebook	48	43
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	39

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NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Flintshire %
Providers who are registered as a charity	33	23
Providers who are Unincorporated business (Voluntary Management Committee)	15	32

Legal/Regulation	National %	Flintshire %
Providers registered with CSSIW	88	94
Providers registered with Environmental Health	74	72
Providers who comply with the Allergen Information for Loose Food	65	75
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	48

FINANCES	National %	Flintshire %
Providers with outstanding fees	42	50
Providers making a surplus- income greater than outgoings	55	64
Business very dependent on sustainability grants, or other similar grants to survive	35	29

QUALITY ASSURANCE	National %	Flintshire %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	23

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Flintshire %
Do you have an effective recruitment process	78	77
Are annual appraisals completed for all staff	76	71

SAFEGUARDING	National %	Flintshire %
All DBS checks completed and up to date	87	96
All practitioners attend safeguarding training	88	90

MARKETING/PROMOTION	National %	Flintshire %
Providers who actively promote their services to attract customers/parents	68	76
Providers who have a website	36	33
Providers who use Facebook	48	30
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	19

COMMENTS

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NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Gwynedd %
Providers who are registered as a charity	33	64
Providers who are Unincorporated business (Voluntary Management Committee)	15	8

Legal/Regulation	National %	Gwynedd %
Providers registered with CSSIW	88	89
Providers registered with Environmental Health	74	66
Providers who comply with the Allergen Information for Loose Food	65	30
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	23

FINANCES	National %	Gwynedd %
Providers with outstanding fees	42	47
Providers making a surplus- income greater than outgoings	55	42
Business very dependent on sustainability grants, or other similar grants to survive	35	66

QUALITY ASSURANCE	National %	Gwynedd %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	14

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Gwynedd %
Do you have an effective recruitment process	78	79
Are annual appraisals completed for all staff	76	75

SAFEGUARDING	National %	Gwynedd %
All DBS checks completed and up to date	87	68
All practitioners attend safeguarding training	88	67

MARKETING/PROMOTION	National %	Gwynedd %
Providers who actively promote their services to attract customers/parents	68	58
Providers who have a website	36	14
Providers who use Facebook	48	51
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	27

COMMENTS

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NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Merthyr Tydfil %
Providers who are registered as a charity	33	29
Providers who are Unincorporated business (Voluntary Management Committee)	15	35

Legal/Regulation	National %	Merthyr Tydfil %
Providers registered with CSSIW	88	88
Providers registered with Environmental Health	74	88
Providers who comply with the Allergen Information for Loose Food	65	77
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	44

FINANCES	National %	Merthyr Tydfil %
Providers with outstanding fees	42	40
Providers making a surplus- income greater than outgoings	55	35
Business very dependent on sustainability grants, or other similar grants to survive	35	58

QUALITY ASSURANCE	National %	Merthyr Tydfil %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	33

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Merthyr Tydfil %
Do you have an effective recruitment process	78	67
Are annual appraisals completed for all staff	76	75

SAFEGUARDING	National %	Merthyr Tydfil %
All DBS checks completed and up to date	87	79
All practitioners attend safeguarding training	88	90

MARKETING/PROMOTION	National %	Merthyr Tydfil %
Providers who actively promote their services to attract customers/parents	68	73
Providers who have a website	36	23
Providers who use Facebook	48	69
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	29

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NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Monmouthshire %
Providers who are registered as a charity	33	15
Providers who are Unincorporated business (Voluntary Management Committee)	15	22

Legal/Regulation	National %	Monmouthshire %
Providers registered with CSSIW	88	78
Providers registered with Environmental Health	74	90
Providers who comply with the Allergen Information for Loose Food	65	85
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	68

FINANCES	National %	Monmouthshire %
Providers with outstanding fees	42	33
Providers making a surplus- income greater than outgoings	55	42
Business very dependent on sustainability grants, or other similar grants to survive	35	15

QUALITY ASSURANCE	National %	Monmouthshire %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	15

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Monmouthshire %
Do you have an effective recruitment process	78	67
Are annual appraisals completed for all staff	76	70

SAFEGUARDING	National %	Monmouthshire %
All DBS checks completed and up to date	87	97
All practitioners attend safeguarding training	88	92

MARKETING/PROMOTION	National %	Monmouthshire %
Providers who actively promote their services to attract customers/parents	68	73
Providers who have a website	36	52
Providers who use Facebook	48	55
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	20

COMMENTS

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NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Neath Port Talbot %
Providers who are registered as a charity	33	19
Providers who are Unincorporated business (Voluntary Management Committee)	15	3

Legal/Regulation	National %	Neath Port Talbot %
Providers registered with CSSIW	88	97
Providers registered with Environmental Health	74	95
Providers who comply with the Allergen Information for Loose Food	65	88
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	69

FINANCES	National %	Neath Port Talbot %
Providers with outstanding fees	42	42
Providers making a surplus- income greater than outgoings	55	61
Business very dependent on sustainability grants, or other similar grants to survive	35	48

QUALITY ASSURANCE	National %	Neath Port Talbot %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	44

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Neath Port Talbot %
Do you have an effective recruitment process	78	84
Are annual appraisals completed for all staff	76	86

SAFEGUARDING	National %	Neath Port Talbot %
All DBS checks completed and up to date	87	95
All practitioners attend safeguarding training	88	89

MARKETING/PROMOTION	National %	Neath Port Talbot %
Providers who actively promote their services to attract customers/parents	68	72
Providers who have a website	36	39
Providers who use Facebook	48	47
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	31

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NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Newport %
Providers who are registered as a charity	33	9
Providers who are Unincorporated business (Voluntary Management Committee)	15	6

Legal/Regulation	National %	Newport %
Providers registered with CSSIW	88	92
Providers registered with Environmental Health	74	87
Providers who comply with the Allergen Information for Loose Food	65	79
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	54

FINANCES	National %	Newport %
Providers with outstanding fees	42	41
Providers making a surplus- income greater than outgoings	55	53
Business very dependent on sustainability grants, or other similar grants to survive	35	42

QUALITY ASSURANCE	National %	Newport %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	46

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Newport %
Do you have an effective recruitment process	78	80
Are annual appraisals completed for all staff	76	76

SAFEGUARDING	National %	Newport %
All DBS checks completed and up to date	87	96
All practitioners attend safeguarding training	88	94

MARKETING/PROMOTION	National %	Newport %
Providers who actively promote their services to attract customers/parents	68	77
Providers who have a website	36	64
Providers who use Facebook	48	66
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	12

COMMENTS

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NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Pembrokeshire %
Providers who are registered as a charity	33	26
Providers who are Unincorporated business (Voluntary Management Committee)	15	12

Legal/Regulation	National %	Pembrokeshire %
Providers registered with CSSIW	88	84
Providers registered with Environmental Health	74	80
Providers who comply with the Allergen Information for Loose Food	65	85
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	48

FINANCES	National %	Pembrokeshire %
Providers with outstanding fees	42	37
Providers making a surplus- income greater than outgoings	55	50
Business very dependent on sustainability grants, or other similar grants to survive	35	28

QUALITY ASSURANCE	National %	Pembrokeshire %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	24

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Pembrokeshire %
Do you have an effective recruitment process	78	64
Are annual appraisals completed for all staff	76	65

SAFEGUARDING	National %	Pembrokeshire %
All DBS checks completed and up to date	87	91
All practitioners attend safeguarding training	88	96

MARKETING/PROMOTION	National %	Pembrokeshire %
Providers who actively promote their services to attract customers/parents	68	54
Providers who have a website	36	31
Providers who use Facebook	48	44
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	21

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NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Powys %
Providers who are registered as a charity	33	50
Providers who are Unincorporated business (Voluntary Management Committee)	15	21

Legal/Regulation	National %	Powys %
Providers registered with CSSIW	88	79
Providers registered with Environmental Health	74	88
Providers who comply with the Allergen Information for Loose Food	65	36
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	32

FINANCES	National %	Powys %
Providers with outstanding fees	42	32
Providers making a surplus- income greater than outgoings	55	31
Business very dependent on sustainability grants, or other similar grants to survive	35	10

QUALITY ASSURANCE	National %	Powys %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	14

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Powys %
Do you have an effective recruitment process	78	88
Are annual appraisals completed for all staff	76	82

SAFEGUARDING	National %	Powys %
All DBS checks completed and up to date	87	89
All practitioners attend safeguarding training	88	88

MARKETING/PROMOTION	National %	Powys %
Providers who actively promote their services to attract customers/parents	68	78
Providers who have a website	36	32
Providers who use Facebook	48	56
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	11

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NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Rhondda Cynon Taf %
Providers who are registered as a charity	33	37
Providers who are Unincorporated business (Voluntary Management Committee)	15	8

Legal/Regulation	National %	Rhondda Cynon Taf %
Providers registered with CSSIW	88	83
Providers registered with Environmental Health	74	78
Providers who comply with the Allergen Information for Loose Food	65	75
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	42

FINANCES	National %	Rhondda Cynon Taf %
Providers with outstanding fees	42	37
Providers making a surplus- income greater than outgoings	55	47
Business very dependent on sustainability grants, or other similar grants to survive	35	27

QUALITY ASSURANCE	National %	Rhondda Cynon Taf %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	11

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Rhondda Cynon Taf %
Do you have an effective recruitment process	78	65
Are annual appraisals completed for all staff	76	71

SAFEGUARDING	National %	Rhondda Cynon Taf %
All DBS checks completed and up to date	87	91
All practitioners attend safeguarding training	88	86

MARKETING/PROMOTION	National %	Rhondda Cynon Taf %
Providers who actively promote their services to attract customers/parents	68	79
Providers who have a website	36	40
Providers who use Facebook	48	61
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	20

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NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Swansea %
Providers who are registered as a charity	33	14
Providers who are Unincorporated business (Voluntary Management Committee)	15	6

Legal/Regulation	National %	Swansea %
Providers registered with CSSIW	88	85
Providers registered with Environmental Health	74	83
Providers who comply with the Allergen Information for Loose Food	65	71
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	49

FINANCES	National %	Swansea %
Providers with outstanding fees	42	37
Providers making a surplus- income greater than outgoings	55	53
Business very dependent on sustainability grants, or other similar grants to survive	35	26

QUALITY ASSURANCE	National %	Swansea %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	16

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Swansea %
Do you have an effective recruitment process	78	67
Are annual appraisals completed for all staff	76	60

SAFEGUARDING	National %	Swansea %
All DBS checks completed and up to date	87	89
All practitioners attend safeguarding training	88	89

MARKETING/PROMOTION	National %	Swansea %
Providers who actively promote their services to attract customers/parents	68	74
Providers who have a website	36	47
Providers who use Facebook	48	46
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	11

COMMENTS

Following analysis of the results of the Business Assessment Survey 2015 the CWLWM partnership has worked together to draw up an action plan to build on the strengths and maximise the opportunities this survey has presented. CWLWM partners have been able to identify key areas of opportunity both on a local and a national level and are moving forward together to drive quality and consistency through the childcare sector in Wales. A repeat Business Assessment Survey will be undertaken in 2016 to show distance travelled.

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Business Assessment Survey 2015

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The aim of this assessment was to help our childcare providers and play services to think about how they manage different aspects of their business. All organisations need to plan ahead and completing this assessment was a good way of making sure that they are reflecting on all areas of their business. It has helped us to identify areas of opportunities and strengths and provide a focused service to our providers. Here are some collective key results from the Cwlwm partnership¹ based on those providers that took part across Wales.

NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Torfaen %
Providers who are registered as a charity	33	25
Providers who are Unincorporated business (Voluntary Management Committee)	15	32

Legal/Regulation	National %	Torfaen %
Providers registered with CSSIW	88	91
Providers registered with Environmental Health	74	70
Providers who comply with the Allergen Information for Loose Food	65	82
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	48

FINANCES	National %	Torfaen %
Providers with outstanding fees	42	55
Providers making a surplus- income greater than outgoings	55	77
Business very dependent on sustainability grants, or other similar grants to survive	35	20

QUALITY ASSURANCE	National %	Torfaen %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	36

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Torfaen %
Do you have an effective recruitment process	78	89
Are annual appraisals completed for all staff	76	91

SAFEGUARDING	National %	Torfaen %
All DBS checks completed and up to date	87	95
All practitioners attend safeguarding training	88	91

MARKETING/PROMOTION	National %	Torfaen %
Providers who actively promote their services to attract customers/parents	68	70
Providers who have a website	36	50
Providers who use Facebook	48	55
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	20

COMMENTS

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NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Vale of Glamorgan %
Providers who are registered as a charity	33	33
Providers who are Unincorporated business (Voluntary Management Committee)	15	3

Legal/Regulation	National %	Vale of Glamorgan %
Providers registered with CSSIW	88	94
Providers registered with Environmental Health	74	77
Providers who comply with the Allergen Information for Loose Food	65	68
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	45

FINANCES	National %	Vale of Glamorgan %
Providers with outstanding fees	42	20
Providers making a surplus- income greater than outgoings	55	45
Business very dependent on sustainability grants, or other similar grants to survive	35	27

QUALITY ASSURANCE	National %	Vale of Glamorgan %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	36

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Vale of Glamorgan %
Do you have an effective recruitment process	78	71
Are annual appraisals completed for all staff	76	80

SAFEGUARDING	National %	Vale of Glamorgan %
All DBS checks completed and up to date	87	82
All practitioners attend safeguarding training	88	91

MARKETING/PROMOTION	National %	Vale of Glamorgan %
Providers who actively promote their services to attract customers/parents	68	55
Providers who have a website	36	44
Providers who use Facebook	48	47
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	12

COMMENTS

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NATIONAL FIGURES BASED ON 2016 RESPONSES TO SURVEY

Legal structure	National %	Wrexham %
Providers who are registered as a charity	33	42
Providers who are Unincorporated business (Voluntary Management Committee)	15	48

Legal/Regulation	National %	Wrexham %
Providers registered with CSSIW	88	84
Providers registered with Environmental Health	74	55
Providers who comply with the Allergen Information for Loose Food	65	62
Providers who understand their duty to register with the Information Commissioner Office (ICO), under the terms of the Data Protection Act 1984	41	38

FINANCES	National %	Wrexham %
Providers with outstanding fees	42	48
Providers making a surplus- income greater than outgoings	55	55
Business very dependent on sustainability grants, or other similar grants to survive	35	20

QUALITY ASSURANCE	National %	Wrexham %
Do you have or are you working towards a recognised Quality Assurance Scheme	24	13

RECRUITMENT,STAFFING AND MANAGEMENT	National %	Wrexham %
Do you have an effective recruitment process	78	88
Are annual appraisals completed for all staff	76	84

SAFEGUARDING	National %	Wrexham %
All DBS checks completed and up to date	87	96
All practitioners attend safeguarding training	88	91

MARKETING/PROMOTION	National %	Wrexham %
Providers who actively promote their services to attract customers/parents	68	67
Providers who have a website	36	32
Providers who use Facebook	48	37
Providers who believe that IT skills are a barrier in marketing/promoting their setting	21	29

COMMENTS

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